

## **PRIVACY POLICY**

Phazzer Federal Supply is committed to protecting and respecting your privacy. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting <https://phazzerfederal.com/> (“Websites”), you are accepting and consenting to the practices described in this policy.

### **Information we may hold about you**

You may give us information about yourself by filling in forms on the Websites or by corresponding with us by phone number, email or otherwise and share your phone, email address, address, nature of any issues or problems you have with our service or security problem.

This includes instances when you attempt to (or otherwise):

- Request us to contact you in relation to services that we provide;
- Select to receive downloads of documentation or software and related support;
- Subscribe to our mailing lists, newsletters or bulletins;
- Book a training or event run by us;
- interact with us on social media platforms (such as Facebook or LinkedIn);
- Report a problem with our Websites;
- Requests to join our newsletter; and
- Information we collect about you.

We may also collect information when you visit the Websites the device you use to access the Website of your IP address, location, time, the browser you use, your operating system or the pages you visit. In addition to using your information to provide you with requested products or services, we may also use your information in the following ways:

- To monitor and improve our products, services, and the Website;
- To provide you with information about other goods and services we offer that are similar to those that you have already purchased or inquired about or that we feel may be of interest to you;
- To notify you about changes to our services, product defects, or in relation to warranty or insurance;
- To administer the Websites and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- To enable us to comply with any legal or regulatory requirements.

Please note that we may monitor or record phone calls for training and quality purposes. We do not store any information for any longer than necessary and delete your personal information within one year AFTER using our service or inquiring about our services. Information stored after requests to join our newsletter are deleted upon your request to be unsubscribed.

## **Cookies**

- [www.phazzerfederal.com](http://www.phazzerfederal.com) uses “Cookies” to help personalize and maximize the efficiency of your online time.
- Cookies are text files that are placed on your hard disk by a web server. Cookies are not used to run programs or bring viruses to your computer. The cookie is assigned to your computer and can only be read by a web server on the domain that gives you cookies.
- One of the purposes of Cookies is to provide the utilities to save your time when visiting our websites again without Need to re-register the information available.
- You can accept or decline cookies. Most browsers automatically accept cookies, but you can change the settings to reject all cookies if you prefer. However, if you choose to decline cookies, that may interfere with or impair some cookies-related services and features at [www.phazzerfederal.com](http://www.phazzerfederal.com)

## Sharing your information

We may share your personal information with any member of our group, which means our

subsidiaries, our partners, our ultimate holding company and its subsidiaries, and manufacturers for warranty, insurance, and ordering purposes. We may disclose your personal information to third parties:

- If Phazzer Federal Supply or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation; or to protect the rights, property, or safety of Phazzer Federal Supply, our customers, or others.
- We may disclose or provide your personal information in the following cases when it is deemed necessary: at the request of a government agency; in cases we believe that it will help us to protect our legitimate interests from the law; an emergency situation and necessary to protect the personal right of the members.

## **OUR RESPONSIBILITIES**

Our company will comply with all applicable enacted privacy legislation generally, including, without limitation (i) prior to May 25, 2018, the Directive 95/46/EC of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and on the free movement of such data; and (ii) on and after May 25, 2018, Regulation 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the “General Data Protection Regulation” or “GDPR”). (iii)The Americans With Disability Act (iv)The Cable Communications Policy Act of 1984 (v) The Children’s Online Privacy Protection Act ([COPPA](#))The Computer Fraud and Abuse Act of 1986 The Computer Security Act of 1997 The Consumer Credit Reporting Control Act The California Online Privacy Protection Act ([CalOPPA](#))(vi) Australian Privacy act of 1988 (vii) Personal Data Protection Act (PDPA) in Malaysia (viii) South Korea (ix) Vietnam, it’s Article 21 of the Law on Information Technology

Protection of Customer Data. Our company will maintain appropriate administrative, physical, and technical safeguards for protection of the security, confidentiality and integrity of Customer Data pursuant to our security policies. Those safeguards will include, but will not be limited to, measures

to prevent access, use, modification or disclosure of Customer Data by our personnel except (a) to provide ongoing services and to prevent or to address service or technical problems, (b) as compelled by law in accordance with the “Confidentiality: Compelled Disclosure” section below, or (c) as expressly permitted in writing by Customer.

Personnel. Our company will be responsible for the performance of its personnel (including its employees and contractors) in compliance with this policy.

Definition of Confidential Information. “Confidential Information” means all information disclosed by a party (“Disclosing Party”) to the other party (“Receiving Party”), whether orally or in writing, that is designated as confidential or that reasonably should be understood to be confidential given the nature of the information and the circumstances of disclosure. Confidential Information of Customer includes Customer Data; Confidential Information of DB Hackers includes the Cloud Services; and Confidential Information of each party includes the terms and conditions of this Agreement and all Order Forms (including pricing), as well as business and marketing plans, technology and technical information, product plans and designs, and business processes disclosed by such party. However, Confidential Information does not include any information that (i) is or becomes generally known to the public without breach of any obligation owed to the Disclosing Party, (ii) was known to the Receiving Party prior to its disclosure by the Disclosing Party without breach of any obligation owed to the Disclosing Party, (iii) is received from a third party without breach of any obligation owed to the Disclosing Party, or (iv) was independently developed by the Receiving Party.

Protection of Confidential Information. The Receiving Party will use the same degree of care that it uses to protect the confidentiality of its own confidential information of like kind (but not less than reasonable care) to (i) not use any Confidential Information of the Disclosing Party for any purpose outside the scope of this Agreement and (ii) except as otherwise authorized by the Disclosing Party in writing, limit access to Confidential Information of the Disclosing Party to those of its and its Affiliates’ employees and contractors who need that access for purposes consistent with this Agreement and who have signed confidentiality agreements with the Receiving Party containing protections not materially less protective of the Confidential Information than those herein. Neither party will disclose the terms of this Agreement or any Order Form to any third party other than its Affiliates, legal counsel and accountants without the other party’s prior written consent, provided that a party that makes any such disclosure to its Affiliate, legal counsel or accountants will remain

responsible for such Affiliate's, legal counsel's or accountant's compliance with this "Confidentiality" section.

Compelled Disclosure. The Receiving Party may disclose Confidential Information of the Disclosing Party to the extent compelled by law to do so, provided the Receiving Party gives the Disclosing Party prior notice of the compelled disclosure (to the extent legally permitted) and reasonable assistance, at the Disclosing Party's cost, if the Disclosing Party wishes to contest the disclosure. If the Receiving Party is compelled by law to disclose the Disclosing Party's Confidential Information as part of a civil proceeding to which the Disclosing Party is a party, and the Disclosing Party is not contesting the disclosure, the Disclosing Party will reimburse the Receiving Party for its reasonable cost of compiling and providing secure access to that Confidential Information.

We shall delete all information in regards to you or your company in 10(ten) years since the last customer-initiated contact.

### **Your rights**

You have the right to request a copy of all personal data we hold about you. A small charge may be made for this service. If you would like a copy of the information held on you or would like us to correct, amend or update your information please contact us [support@phazzerfederal.com](mailto:support@phazzerfederal.com) The Websites may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.